



FIRST LEGACY
COMMUNITY CREDIT UNION

September 21, 2020

Dear Valued Member,

As you know, First Legacy Community Credit Union merged with Self-Help Credit Union at the beginning of this year. Since then we've been making gradual changes to upgrade and improve some of our products and services to benefit you and all of our members. I'm happy to say the time has finally come for us to complete our transition!

Starting on the evening of Friday, October 30, we will begin to transition all First Legacy CCU products, services and accounts to those of Self-Help Credit Union. The transition will be completed by the morning of Monday, November 2.

To help you understand and prepare for the upcoming conversion we have assembled this package, which contains the following documents and information:

- The **SYSTEM CONVERSION reference booklet**. **RETAIN THE BOOKLET. IT CONTAINS VITAL INFORMATION THAT YOU NEED TO KNOW.** The booklet highlights the most significant aspects of the upcoming conversion, how those aspects affect you as a member and accountholder, and what you may need to do to prepare for the transition.
- Self-Help CU's current **MEMBERSHIP DISCLOSURE booklet** containing many of the membership and account disclosures that will govern your membership and accounts effective Sunday, November 1, 2020.
- Self-Help CU's current **SCHEDULE OF FEES** and **PRIVACY POLICY**, both of which will go into effect for you on Sunday, November 1, 2020.

Additionally, expect to receive one more conversion-related mailing before the end of October. That mailing will contain more specific details about the conversion including your new member number, and information about how to access Self-Help CU's electronic services at any time on or after Monday, November 2, 2020.

For many reasons the coming weeks and months are important for our future. Yes, there's our upcoming system conversion, but more importantly, there's an upcoming election which we cannot and must not ignore. Organizationally, our message to you is:

Your Vote Counts!

On behalf of the First Legacy team, I thank you for taking this journey with us as we continue to grow as a credit union. We appreciate your help in making this transition as smooth as possible, and we apologize in advance for any inconvenience this conversion may cause.

Sincerely,

Chris Pratt

Branch Manager, First Legacy a Division of Self-Help CU

